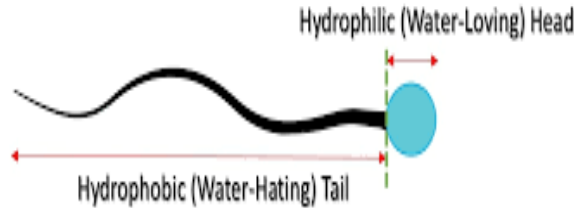
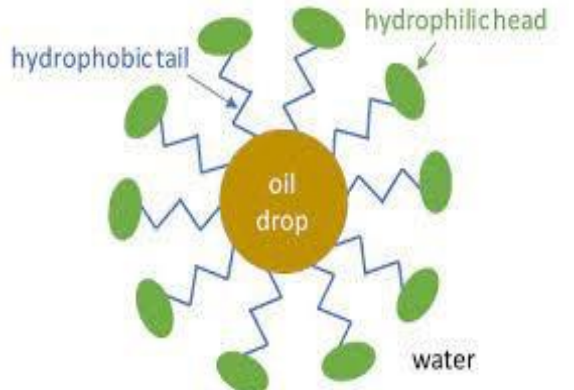


# Hairdressing Level 2 Diploma—Shampoo and Condition Hair & Scalp

Section A: Key vocabulary	
Vocabulary	Definition
Effleurage	Slow, stroking movements using the palms of the hands to spread the product and relax the client
Rotary	Small, circular movements using the pads of the fingers to stimulate the scalp and remove dirt and grease
Friction	Quick, rubbing movement, using the pads of the fingers to deep clean any difficult areas
Petrissage	Deep, kneading movements to relax the client whilst stimulating the sebaceous glands and blood supply
Tapotement	Small tapping movements with fingertips, used to stimulate blood supply to the scalp in conditioning treatments
Hydrophilic	Head of the detergent molecule and is drawn towards the water
Hydrophobic	Tail of the detergent molecule and is drawn towards the dirt, oil and grease on the hair and scalp

Section B:	
Hair and scalp conditions	
<p><b>Shampooing service</b>—A service to clean the hair and scalp, remove any debris and /or product build-up.</p>	
	Chemically damaged hair
	Damaged hair
	Dry hair
	Oily/ greasy hair
	Dandruff
<p><b>Conditioning service</b> —A service that helps the hair to look shiny and silky and close the cuticle scales</p>	

Section C:
How a shampoo works
<p><b>Detergent molecule</b></p>  
<p><b>pH scale</b></p> 